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Approved: Management. , Code: O1, Ref .: A, Date: 2/6/2019

The Management of the Company has determined the current Quality Policy which it is linked to its philosophy and market's needs as well as the current legislation.

The primary goal of this Policy is to ensure the quality of the products that also trades and the services provided by the Company, in a way that corresponds to the needs and expectations of its customers.

This Quality Policy focuses on the following points:

- a. Products must meet the requirements and expectations of its customers, such as those either agreed or expressed through specific standards.
- b. The quality of its products should always be stable and in line with the standards and / or the internal specifications of the applicable company and the requirements of the current law.

In order to achieve the above goal, the Management takes care of: storing and preserving products in a way that ensures their quality, customer support, prevention or immediate response to possible errors, ongoing training of staff, cooperation with appropriate and reliable suppliers and subcontractors.

The Management of the Company is committed to ensuring all the resources necessary to achieve its goals and the continuous improvement of the Quality Management System in accordance with the requirements of the ELOT EN ISO 9001: 2015 standards. In addition, the Management of the company is committed to complying with the requirements of applicable law.

The continuous improvement of quality in all activities and all Employees are considered an integral part of the company's business planning and its organizational goals.

The Quality Management Officer has clear jurisdiction and organizational freedom in identifying quality problems, introducing, recommending or offering solutions and confirming the implementation of solutions, in order to continuously improve the system's efficiency.

Every employee, using the training given to him and the means at his disposal in the best possible way, must follow the procedures of the Quality Management System and contribute to its continuous consolidation and improvement.

For approval