



RETURN MERCHANDISE AUTHORIZATION (RMA)

CLIENT NAME:	DATE:
RETURN RESPONSIBLE:	TELEPHONE:

A/A	PRODUCT CODE	PRODUCT DESCRIPTION	PCS	INVOICE NO	PURCHASE DATE	PURCHASE INVOICE	PRODUCTION DATE OF PRODUCT *	REASON FOR REFUND * (see table)	HAS BEEN CHECKED BY THE MANAGER?	ACCEPTANCE OF RETURN FROM THE COMPANY
1									YES / NO	YES / NO
2									YES / NO	YES / NO
3									YES / NO	YES / NO
4									YES / NO	YES / NO
5									YES / NO	YES / NO

* THE DATE OF PRODUCT'S PRODUCTION IS WRITTEN ON THE STICKER LABEL ON EACH PRODUCT OR WRITE THE DATE OF THE INVOICE.

REASONS FOR REFUND (Fill in the corresponding number in the field "Reason for refund")

1. Wrong customer order	3. Defective product ** (Description in Page 2)
2. Wrong order shipping	4. Broken product

RETURN APPROVAL

PROCEDURE FOR RETURN OF PRODUCTS

Fill out and send the return merchandise authorization to FAX +30 26103174555 or to info@barislight.eu

- The products should be accompanied by:
 - a) the shipping note to the correct company
 - b) the return authorization of products (RMA) signed and sealed by our company

Shipping costs are paid by the customer if a shipping company is used.

- Refunds are accepted within 30 days of the date of issue of their purchase invoice.
Defective products are not accepted to issue a credit. They are repaired or replaced with new ones if they are within warranty. If it is found that the damage has been caused by misuse or misuse by the customer then the product is out of warranty.
- Returns of products are not accepted if they have been damaged during transportation by the shipping company.

Responsible info@barislight.eu TEL: +30 2610317313
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****3. DETAILED DESCRIPTION OF THE DEFECTIVE PRODUCT**
